



S.D.P. College for Women

NAAC-ACCREDITED SINCE 2005

Behind Fort (G.T. Road, New Power House),

Daresi Road, LUDHIANA-141008. (Punjab)

New Additional Site : Vill. KHAWAJKE-MANGAT,

Rahon Road, Ludhiana.

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Establishment of Grievance Redressal Committee

As per the rules and regulations addressed by the AICTE / UGC / PU(Chd.), for students and faculty in an Institution, "Grievance Redressal Committee" of S.D.P. College for Women (BCA & BBA) has been constituted with following Staff in different positions to enquire the nature and extent of grievance.

S.No.	Name	Designation
1.	Dr. Ranjana Sood	Offg. Principal
2.	Dr. Dharam Singh Sandhu (Academic Member, Punjab Educational Tribunal)	Ombudsman
3.	Ms. Sukhjinder	Asst. Professor
4.	Ms. Nitika	Asst. Professor
5.	Ms. Esha Gupta	Asst. Professor
6.	Ms. Shelly Pabbi	Asst. Professor
7.	Ms. Reena Rani	Asst. Professor
8.	Km. Aaisha	Student (BCA 3 rd year)
9.	Km. Kirti	Student (BBA 3 rd year)

The Committee formed will deal with the grievances as listed below:

1. To accept written grievances from students and faculty.
2. Redressal of Students' Grievances to solve their Academic and Administrative problems.
3. To co-ordinate between Students and Departments to redress the grievances.
4. To timely process the faculty complaints like workload pressure, harassment or discrimination, by investigating issues, mediating disputes, ensuring policy adherence, and recommending solutions to management, fostering a healthy work environment.
5. To guide ways and means to the students to redress their problems. The Grievance Committee shall hear and settle grievances, as far as may be practical, within 10 days after the grievance is lodged.

S.D.P. College for Women
LUDHIANA

Dr. Ranjana Sood
(Offg. Principal)